SMOKE ALARM SOUNDING

COAST
SMOKE ALARMS
~ Est. 2011 ~

STEPS TO HUSH A 'FALSE ALARM'

1. ASSESS THE RISK

Can you smell or see smoke, see flames? **LEAVE IMMEDIATELY.**

Do not open any interior doors without first feeling its surface. If it is hot or you see smoke seeping through cracks **DO NOT** open the door.

If you suspect a fire **LEAVE IMMEDIATELY** following your escape plan and contact the fire emergency services.

If you assess the situation as a false alarm, follow the next steps.

2. IDENTIFY THE ALARM THAT IS SOUNDING

The sounding alarm RED LED will be blinking rapidly. If the alarms have stopped sounding look for the alarm which has the RED LED flashing once every 2 seconds (it will do this for up to 72 hours).

For interconnected smoke alarms (if one alarm goes off all alarms will go off) the triggering alarm needs to be hushed, this alarm will have a faster flashing RED LED light than the other alarms.

3. PRESS AND HOLD THE HUSH BUTTON ON THE SOUNDING ALARM UNTIL IT SILENCES

Each smoke alarm has a built in "Hush" button incorporated into the test button. Once pressed it will enter a dormant period for 10 minutes. If the smoke density increases during this period (i.e. from a fire) it will alarm again. If this happens please re-assess the risk.

After the 10 minute dormant period the smoke alarm resumes normal operation, two beeps will sound to indicate this.

If the alarm continues to sound and there is no fire please contact Coast Smoke Alarms or your agency.

For further information, please watch our information videos on our website, coastsmokealarms.com.au located on the Tenants page.

1300 722 552

COASTSMOKEALARMS.COM.AU

Member
Smoke Alarm
Association

ELECTRICAL CONTRACTOR LICENCE NUMBER: QLD LIC 87133

*https://www.rta.qld.gov.au/renting/during-a-tenancy/maintenance-and-repairs/smoke-alarms

TENANT TIPS

HELP! MY SMOKE ALARM IS BEEPING

THE MOST COMMON CAUSE IS A LOW BATTERY

Smoke alarms will indicate they have a low backup battery by making a "beep" or "chirping" sound about once a minute. Only the device with the low battery will chirp, the other interconnected alarms should be silent.

If you wish to replace the battery later, press the test/hush button to snooze the low battery beep for 10 hrs.

HOW TO REPLACE THE BACKUP BATTERY

Press the button on the side of the unit and the unit will open and reveal the battery. Replace the battery and close the alarm.

Please note that the alarm will not close or operate if there is no battery present.

For further information, please watch our information videos on our website, coastsmokealarms.com.au located on the Tenants page.

YOUR SMOKE ALARM RESPONSIBILITIES AS A TENANT IN QUEENSLAND*

- Test and clean (by vacuuming or dusting) smoke alarms at least once every 12 months.

- Replace any flat or nearly flat batteries.

- Advise the property manager/owner if there is any issue with the alarm (apart from batteries).

- Allow right of entry to test, service or install smoke alarms.

A tenant must not remove a smoke alarm, remove the battery (other than to replace it) or do anything to reduce the effectiveness of the alarm (e.g. paint it).

If the alarm continues to beep after you have replaced the battery please contact Coast Smoke Alarms or your property manager.

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